## PAYMENT

- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- You may request an estimate of charges at time of service.
- Medicare patients of the HRRMC Outpatient Pavilion in Salida will receive one explanation of benefits—clinic charges will be added to any hospital charges that may be incurred on that same day. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.



## **OUR FACILITY**

Our office is located in the HRRMC Outpatient Pavilion on the hospital campus in Salida.



The HRRMC Outpatient Pavilion is attached to the hospital but has a separate entrance. Patients will check in for their appointment in the Outpatient Pavilion, not at the hospital's main registration desk.





## HRRMC UROLOGY SERVICES



HRRMC Outpatient Pavilion 1000 Rush Drive, Salida, CO 81201 (719) 530-2000

## WELCOME TO

## **HRRMC Urology Services**

HRRMC Urology Services specializes in the diagnosis and treatment of disorders affecting the urinary tract and the male reproductive system.



**Cole Wiedel, M.D.**, received his medical degree and completed his residency in urologic surgery at the University of Colorado School of Medicine. During his medical education, he was a member of the Gold Humanism Honor Society, which recognizes

senior medical students, residents and other exemplars for excellence in clinical care and dedication to service.



Dayne Nelson, M.D., earned his medical degree from the Uniformed Services University of Health Sciences in Bethesda, Maryland. He completed his residency in urology at Madigan Army Medical Center in Tacoma,

Washington. He is board certified in urology.



John Mancini, M.D., graduated with highest honors from the University of Tennessee College of Medicine and completed his urology residency and a research fellowship in endourology at Duke University Medical

Center in Durham, North Carolina. He is board certified in urology.

### APPOINTMENTS

#### Call 719-530-2000 to make an appointment.

**Clinic Hours:** Monday – Thursday, 8 a.m.– 5 p.m., Friday 8 a.m. – 12 p.m.

**Surgery:** Outpatient surgery scheduled at HRRMC will be performed on Tuesdays. Urgent surgery needs will be accommodated.



# Services and conditions treated include:

- Urologic surgery
- No-scalpel vasectomies
- Disorders of the prostate
- Urinary tract infections
- Male sexual medicine, infertility and sterilization
- Incontinence
- Cancers of the kidney, bladder and prostate
- Kidney stones
- Botox<sup>®</sup> or InterStim<sup>®</sup> treatment for incontinence and urinary urgency
- Urogynecology

## POLICIES AND PROCEDURES

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. After hours, if you have an urgent healthcare need, please contact the HRRMC Emergency Department at (719) 530-2157.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

