



### Sliding-fee Payment Scale

The HRRMC Buena Vista Health Center participates in Medicare and Health First Colorado (Colorado Medicaid) and is also a National Health Service Corps (NHSC) site and a Colorado Health Service Corps (CHSC) site.

As an NHSC and CHSC site, the clinic has a sliding-fee payment scale for self-pay and uninsured patients based on income and family size. The scale provides discounts to patients with incomes up to 250 percent of poverty level. **The discount applies to family medicine, internal medicine and gynecology visits. It does not apply to other specialist visits or ancillary services including imaging, lab, or rehabilitation. In the hope that your financial situation improves, discounts apply only to current, not future services.** An application form (available at [hrrmc.com](http://hrrmc.com) or at the clinic front desk) must be completed for each visit.

For more information about the sliding-fee payment scale, call (719) 530-2475 or visit [hrrmc.com](http://hrrmc.com) and click Health Centers -> HRRMC Buena Vista Health Center.

### Payment and Financial Policies

- Payment/copay is due at the time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Clinic billing questions may be directed to (719) 530-2475.

### Policies and Procedures

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions are generated from our clinic.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.



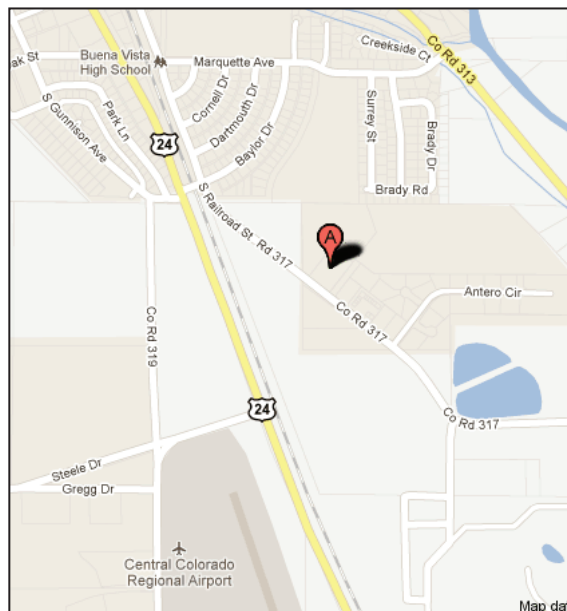
#### NONDISCRIMINATION POLICY NOTICE

HRRMC Buena Vista Health Center does not discriminate against any person on the basis of race, color, national origin, disability, or age in admission, treatment, or participation in its programs, services, and activities, or in employment. For further information about this policy, contact the HRRMC Compliance Officer at (719) 530-8202.



### Our Facility

We provide the residents of northern Chaffee County with convenient access to quality health-care services. We are owned and operated by Heart of the Rockies Regional Medical Center.



**Buena Vista Health Center**  
28374 CR 317, Buena Vista, CO 81201



HEART OF THE ROCKIES  
REGIONAL MEDICAL CENTER



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REGIONAL MEDICAL CENTER

# HRRMC Buena Vista Health Center



28374 County Road 317  
Buena Vista, Colorado 81211  
(719) 395-9048



## HRRMC Buena Vista Health Center

We are a full-service rural health clinic dedicated to providing exceptional and personalized care to our patients.

Our 10,000 sq. ft. expansion comfortably houses ancillary services in cardiac rehabilitation, rehabilitation, imaging and lab.



### Primary & Walk-in Care Providers



Amy Hills, M.D.



Anna Jones, M.D.



Craig Otteni, M.D.



Erica Smith, D.O.



David Stuart, M.D.



Thomas White, M.D.



Lisa Bowles, FNP-BC



Jennifer Buckwalter, FNP-C



Jan Ommen, FNP-BC



Nika Starr, NP-C



Jamie A. Vollmerhausen, PA-C

### Specialty Services

#### Cardiology



Jessica L. Parr, M.D.

Dr. Jessica L. Parr, a cardiologist with HRRMC Cardiology, specializes in cardiovascular disease and offers a full range of services at BVHC.

#### Gynecology



Tiffany Rhodes, M.D.

Dr. Tiffany Rhodes, a board-certified gynecologist with HRRMC Gynecology Services, provides a full range of gynecologic services to women of all ages.

#### Obstetrics



Vanna Irving, M.D.

Dr. Vanna Irving provides care for expectant moms at the Buena Vista Health Center. She is board-certified in family medicine and fellowship-trained in surgical obstetrics.

### Orthopedics and Joint Replacement

Dr. Ramon Perez is a board-certified orthopedic surgeon with the HRRMC Orthopedic Joint Replacement Center, and Karli Jacobsen, PA-C, of the HRRMC Orthopedic Sports Medicine Center, are available for appointments at Buena Vista Health Center.

The Orthopedics team offers a walk-in clinic every Thursday from 11 a.m. – 5:30 p.m.



Ramon Perez, D.O.



Karli Jacobsen, PA-C

### Pain Management



John "Jac" Cottrell, NP-BC

John "Jac" Cottrell, board-certified Adult Gerontology Acute Care Nurse Practitioner, specializes in Pain Management and offers a wide range of services at BVHC.

### Rehabilitation

Our experienced team of rehabilitation providers offers a wide spectrum of physical and occupational therapy services, including pelvic health physical therapy, pediatric therapy, vestibular (dizziness) rehab, hand therapy, and speech therapy.

### Direct Access Testing



Direct Access Testing is offered Monday–Friday, 8 a.m.–4 p.m.

Register at the clinic expansion east entrance to order your DAT tests.

### Health Center Hours

Monday – Friday, 8 a.m. – 5 p.m.

We make every effort to schedule same-day appointments for sick patients.

### Walk-In Clinic Hours

Monday – Friday, 9 a.m. – 6 p.m.

Saturday – Sun, 9 a.m. – 1 p.m.

*In an emergency, call 911.*

### Services

- Primary healthcare for all ages
- Specialty services
- Walk-in Clinic
- Minor procedures
- Pre-op, employment, DOT & school physicals
- Workers' Comp and CDL Certification
- On-site lab and direct access lab testing
- X-ray
- Rehabilitation
- Cardiac and pulmonary rehab
- Drug and alcohol screenings
- Echo cardiograms
- Cardiac stress tests
- Pulmonology

### Walk-in Clinic

BVHC offers a walk-in clinic Monday–Friday, 9 a.m.–6 p.m. and Saturday–Sunday 9 a.m.–1 p.m. The Walk-in Clinic is open to anyone and is on a first-come, first-served basis. Appointments are not available. The clinic treats common medical issues. Emergencies will be directed to the HRRMC Emergency Department. Walk-in Clinic services will be charged the same as our primary care services during normal business hours.